

Home Health Care (HH), Durable Medical Equipment (DME) and Home Infusion (HI) Reference Guide

CarePlus recently contracted with One Homecare Solutions, Rotech Healthcare and Individual HHC Agencies to have it administer and provide your CarePlus-covered patients with home health care (HHC), durable medical equipment (DME) and home infusion services accordingly. Please see contact information below as well as authorization request process.

One Homecare Solutions

<u>Service</u>	<u>Counties Covered</u>	<u>Authorization Contact Information</u>
DME	Miami-Dade, Broward, Palm Beach, Indian River, St. Lucie, Martin, Okeechobee	Provider contacts OHS for authorization at 1.855.441.6900 or faxes over the order to 844-862-5486. If requesting any of the following items, please use the request forms provided by OHS: - CPAP/BiPAP Machines - Portable Oxygen Concentrator (POC) for Travel - Permanent Portable Oxygen - PMD/POV/PWC - Woundcare Supply
Home Health	Miami-Dade, Broward, Palm Beach, Indian River, St. Lucie, Martin, Okeechobee	Provider contacts One Homecare for authorization at 1.855.441.6900 or faxes over the order to 844-862-5486.
Home Infusion	Statewide	Provider contacts One Homecare for authorization at 1.855.441.6900 or faxes over the order to 844-862-5486. - High Tech IV will go through OHS

One Home Documents

Portable Oxygen Systems 150721.pdf	ONE Permanent POC Referral v150608.pdf	ONE Permanent Portable Oxygen Req	Portable Oxygen Concentrators and Ai request v150513.pdf	ONE Travel POC	OHS CPAP BIPAP ORD FRM v150511.pdf	ONE PMD REFERRAL v150415.pdf
WOUNDCARE SUPPLY FORM v1503	O2 Desaturation Report v150315.pdf					

DME – Effective 8/14/15 One Home has agreed to pick up any equipment that has been left behind by Univita. Anything that is life sustaining would need a script or order from physician to discontinue service.

Rotech Healthcare

<u>Service</u>	<u>Counties Covered</u>	<u>Authorization Contact Information</u>
DME	Brevard, Orange, Osceola, Seminole, Lake, Marion, Sumter, Hillsborough, Pinellas, Pasco, Polk, Duval	Provider contacts CarePlus (HSO Dept.) for authorization 1.800.201.4305 or faxes over the order to HSO 888-634-3521. CarePlus reviews the orders and either approves or denies the service. If orders are denied, denial is sent to provider. If approved, a UR6 (approved authorization) is faxed over to the specific Rotech Location in the member's area to fill the order.

Direct Contracts

<u>Service</u>	<u>Counties Covered</u>	<u>Authorization Contact Information</u>
Home Health	Brevard, Orange, Osceola, Seminole, Lake, Marion, Sumter, Hillsborough, Pinellas, Pasco, Polk, Duval	Provider contacts CarePlus (HSO Dept.) for authorization 1.800.201.4305 or faxes over the order to HSO 888-634-3521. CarePlus reviews the orders and either approves or denies the service. If orders are denied, denial is sent to provider. If approved, a UR6 (approved authorization) is sent over to the HH agency and care is coordinated between HSO and HH Agency.

Durable Medical Equipment

Duval County	
Supplier	Phone Number
Aerocare	904-296-1294
American Home Patient	904-448-3899
Apria Healthcare	904-263-2888
At Home Respiratory	904-733-8445
Atlantic Homecare	904-448-5353
Barnes Healthcare	904-301-1050
Care Centrix	888-999-2422
CPAP Medical Supplies and Services	904-281-2727
Duramed Mobility of Florida	904-296-9339
Fletcher's Medical Supplies	904-387-4481
Genesys Durable Medical Equipment	904-745-5121
JC Home Medical	904-448-9827
Jay Home Medical	904-733-3026
KCI USA	904-786-9339
Lincare	904-288-8188
Matrix Medical	904-345-2017
Med-Equip Solutions	904-726-0210
Medi Homecare	904-516-5800
Sizewise Rentals	904-317-9003
Total Care Medical Service	904-730-7285
Univita of Florida	888-914-2201

Clay County	
Supplier	Phone Number
Home Therapy Products	904-644-6200
MedCo	904-264-8154
NuMotion	314-447-7756

St. John's County	
Supplier	Phone Number
American Home Patient	904-826-0400
Lincare	904-825-0027
Matrix Medical	904-829-1799

Nassau County	
Supplier	Phone Number
Amelia Home Health Services	904-261-2111
Life Line Home Care Services	904-321-0242

Putnam County	
Supplier	Phone Number
Rotech Oxygen and Medical Equipment	386-325-6675
Your Home Medical	386-698-1520

Other Resources

Housing

Mission House- (904-241-6767) Day facility ONLY, so they do not document individuals staying there. Patient needs to go in person; facility will NOT exchange information over the phone. No Social workers on site.

City Mission Homeless Shelter: (904-301-1211) Day/Overnight facility, Shelter has no Social workers, but will provide individuals with proof of residence letters, if staying at facility.

Sulzbacher Center: (904-359-0457), Day/Overnight Facility, Social workers on site. SW will only help residents, not walk-ins. Facility also has in-house medical care.

Meals on Wheels (Duval County): Program is through Aging True (904-807-1257). The program director is Sandy Joy. Patient must live alone and be homebound to qualify for free meals. Sandy will call and ask patient questions about their home-life, please stress that patients should be honest, because she can help connect them to other resources if needed. Patients also have the option of purchasing meals, where the meal will be delivered to the patient's home, regardless of whether or not patient is homebound or living alone. 1 meal per day is provided, at \$7 per meal.

Medication

Needymeds.com: GREAT resource for coupons, generics on the \$4 lists at Target/Publix/Wal-Mart, and patient assistance applications.

Advair: 2016 coupon can be found online. Search "advair coupon" select offer labeled: 2016 GSK FREE TRIAL OFFER- ADVAIR.com

Transportation

Magellan Medicaid Transportation: (866-252-1566) ONLY for patients with Magellan Medicaid. Can call and set up transportation for patient to doctor's appointments.

JTA Connexion: Provides transport for disabled or disadvantaged riders that are unable to use fixed bus routes. Call eligibility line for application to be sent to patient's home. Eligibility Line- (904-265-6001) Reservations/Cancellations- (904-265-6999)

Home Health Care

St. Vincent's Home Health Care services can offer ONE-TIME charity coverage of 5 visits if Doctor sends order.

Advocacy

Hubbard House Advocates: (904-255-1037) or (904-345-3114) Can help female patients navigate legal process.

Weight Loss Programs

YMCA: Girl's On the Run, program for girls in grades 3-5 and 6-8. Program does have associated costs. <http://www.gotrnefl.org/>

TOPS (Take Pounds Off Seriously) Inc: weekly support group meetings, the first being free of charge, which last about an hour or less. Each meeting begins with a private weigh in to assess goals, challenges, and other information. The rest of the meeting consists of presentations related to health and well-being. The price for yearly membership is \$32.00 and monthly chapter dues are about \$5.00. All of this information and more can be found at <http://www.tops.org/TOPS/Howitworks.aspx>.